

Dear Pool Partner

Update RE Castle Vale Swimming Baths

On behalf of Castle Pool Community Partnership and Spitfire Advice and Support Services Ltd, I wanted to provide a further update on the current situation at Castle Pool. As you are aware just over three weeks ago we had a fault with the boiler which has taken longer than anticipated to repair as more than one part failed and we have been waiting for parts to arrive.

The Boiler is the original boiler so I hope everyone can appreciate it's taken longer than we thought to get parts.

We have the had new parts fitted and the boiler is still not operational.

The board of Castle Pool have now commissioned a specialist organisation to undertake the work needed; repairs will begin on the 2 March 2020 with the aim of having the boiler up and running by the 4th March 2020

I am sure you can appreciate the team at the pool are working flat out to ensure the facility is up and running as quickly as possible, please bear with us.

In consultation with the Board of Trustees and staff team, we need to inform you that for the week of the 2 March 2020 there will be no swimming lessons. We will provide everyone with an update by the end of the week.

We are now aiming to reopen Castle Pool on Monday 9th March 2020.

The team at the pool are working tirelessly to get us back up and running. As soon as we have an update, we will let everyone know.

If you have questions in relation to this please let us know and I will be happy to discuss this with you. My office number is **0121 747 5932**

Warmest Regards



Ray Goodwin
CEO
Castle Pool Community Partnership and Spitfire Advice and Support Services

Spitfire Advice and Support Services Limited | Spitfire House | 10 High Street | Castle Vale | Birmingham |
B35 7PR | Tel: 0121 747 5932 | Fax: 0121 748 4397 | www.spitfireservices.org.uk | Company No: 04382420